



Neighborhood Cleanup Program Frequently Asked Questions



What time are the containers delivered and removed?

Between the hours of 6:00 a.m. and 5:00 p.m. Please do not park in areas designated as a container location. Once the containers have been set, they cannot be moved and will remain in your neighborhood for the duration of your event. Due to program restrictions, containers will not be emptied and returned.

Who can use the containers?

Any non-commercial resident that lives on the street where the clean up is being held. Contractors, commercial businesses and landscapers are prohibited from using containers.

To allow space for everyone, these containers are not to be used for full tree removal or home renovation projects.

Why must the containers remain level?

*To allow for the safe tarping and transporting of the containers, all items must be inside and level with the top of the container. This includes any branches or items that may be protruding from the top of the container. **Do not place items on the sidewalk, street or surrounding area.***

Am I permitted to enter or climb on the container?

No. Your safety is important to us. Please do not enter or climb on the container(s) at any time. Containers may contain broken glass, items with sharp edges, branches with thorns, and other hazards. Use caution around containers at all times.

For resident and vehicle safety, container doors will be locked and should not be opened. Removing or tampering with container locks and doors is prohibited and considered a crime.

Why do the containers only sit on one side of the street?

To maintain the safe flow of traffic as well as the safety of residents who are walking, bicycling or otherwise utilizing the street. Please use care when crossing the street to load the container.

Can you put a container in my driveway or backyard?

No. In order for all participating residents to have access to the containers, they must be placed on the street.

What if I have an urgent Neighborhood Cleanup Program matter?

Monday-Thursday: Please call (480) 644-4791

*Friday-Saturday: Please call (480) 644-2262 and select option *.*

What other services are available to dispose of large bulky items?

The City of Mesa offers a curbside bulk item collection program for items that do not fit into your regular trash barrel. This service must be scheduled in advance and rates start at \$25.00 per load (approx. load size is 4'x4'x8') which is automatically added to your monthly utility bill.

Major appliances may be recycled through the City of Mesa's curbside appliance collection program. Rates start at \$19.00 per appliance. Appliances, along with electronics, are also accepted as part of our Household Hazardous Materials Program (visit mesarecycles.org for more information).

To schedule a bulk item or appliance pickup, please visit mesaaz.gov/waste or call the City of Mesa Environmental Management & Sustainability Department at (480) 644-6789.